## **Krew: Krew Chief**



As Krew Chief there are some very important things you must do and follow.

- Make sure you arrive in good time for jobs as the krew will be contacting you when they arrive. It is important you are there in good time (10 - 15min) early to assemble the krew.
- Introduce yourself to the client and make it known that you are the Krew Chief for the iob
- Make sure everyone is arriving on time and incase of krew running late, then you must notify the client when you make contact
- Always check on the krew and make sure everyone is satisfied at work know and what to do
- The Krew Chief is the person that contacts the client when the krew arrives and does most of the communication with the client
- The Krew Chief must be aware of newer recruits and give them a little extra attention to make sure they know what to do and feel comfortable with the krew.
- Make sure no one is standing around not knowing what to do, always find a task for the krew and if in doubt, ask the client what can be done
- Make sure there is always 1 Krew Chief on site when 4 or more krew members are working, do no leave before the general krew unless there is another Krew Chief staying behind
- If any krew is missing or something unusual happens, then you must let notify the office
- If you have been Krew Chief more than 3 times then you are eligible to get a free Krew Chief hoodie and t-shirt.
- We may give your phone number to the client for them to contact you on the day.

## **Krew Chief Kit Rules:**

You can wear Krew Chief kit on any jobs with 1 - 3 krew members. If you are on a job with 4+ krew members, then you are only allowed to wear it if you are a appointed Krew Chief for that job.

## To maintain any level

Please consistently follow these simple principles. We are very proud to have built a business unlike any other, with a unique way of working and doing things. We do not ask for much others than your professionalism and reliability, and to expect the same from all other krew members.

Anyone who is not following the mandatory points above, will be at risk of being demoted or removed from our system.